

Case Study

Client: Village Imaging Center

Erie, PA

Medical imaging center specializing in MRI –soon adding CT, US and R&F

Managed by Touchstone Medical Imaging, Brentwood, TN

No onsite IT department, 17 centers across the country

Contact: Todd Cato, Vice President of Operations, Touchstone Medical Imaging

Goals: Convert to digital imaging as quickly as possible
Ramp up efficiency while controlling costs
Find a company who will handle everything, including system design, equipment purchase, installation, training and support

Decision: Deploy the full line of Evolved services and enabling technologies:
View² Premier PACS solution
Bank² Failsafe offsite archive
Process² Workflow engine for radiology/cardiology
Access² Web image distribution
Scribe² Transcription Service
Cycle² Business office engine for outpatient clinics
Team² Installation, training and round-the-clock management

Results: Rapid deployment –70 days from contract signing to live launch
Onsite installation and training complete in 2 weeks
Dramatic acceleration of report turnaround
Significant productivity improvement at front desk
Marked savings in film cost
Transcription management worries eliminated

In the client's own words...

"We chose to work with Evolved because of their extensive PACS experience. We know who's out there, and we use Evolved in every market we can. We put their system in our very busy centers. Other companies offer software, but nobody else offers the end-to-end, turnkey service –especially the online transcription.

"Evolved makes the ideal partner for us. We use them in four centers so far: Hermitage in Nashville, TN; Tyler Open MRI and Diagnostic Services in Tyler, TX; Lawrenceville Open MRI in Lawrenceville, GA; and Village Imaging Center in Erie, PA. They take care of everything, from ordering the T-1 lines to setting up the network. That's what we need."

Todd Cato, Vice President of Operations
Touchstone Medical Imaging